

**WINGATE UNIVERSITY SCHOOL OF GRADUATE & ADULT
EDUCATION
INTERNSHIP HANDBOOK
for the
K-12 PRINCIPAL LICENSURE PROGRAM**



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Revised March 2011

ACKNOWLEDGEMENTS

The primary author of this handbook was Tom Pierce, a retired Charlotte-Mecklenberg Schools principal. Tom is the lead internship supervisor.

Special appreciation is extended to Ellen Flamer and Linda Fritz. Their careful review of this handbook and their thoughtful suggestions contributed strongly to its final form. Ellen and Linda, both distinguished retired principals, are internship supervisors.

Also, special appreciation is extended to Linda Morris, the Graduate Education Program secretary, Matthews Campus. Linda, untiringly and with good humor, prepared many drafts of this handbook before it was finally completed.

Dr. Lloyd Wimberley was the guiding force for this handbook. In his role as Director of Graduate Education Programs, it is his dream that school leaders of the future will have the richest and most rewarding internship experiences possible.

Also, thanks to Greg Clemmer, Assistant Vice-President of the Wingate University Matthews Campus. Mr. Clemmer's enthusiasm, insight and practical suggestions contributed strongly to the preparation of this handbook

The Purpose of the Internship.....

The purpose of the Wingate Educational Leadership Internship Program is to bridge the gap between theory and practice. The internship is a supervised experience in an organizational setting for graduate students interested in becoming principals. We consider the internship an essential part of the preparation of a competent educational leader. The program is designed to build on academic and experiential learning. During the internship, supervised educational leadership experiences are required. Its purposes are to assist the student to...

- Integrate professional experience with theory for more complete learning.
- Determine suitability, aptitude, interest, and skills for the K-12 principalship.
- Develop and expand professional competencies, skills, interests and expectations in preparing for a job as a school principal.
- Fulfill requirements and expectations for a degree in educational leadership or K-12 principal licensure.

Each student will collaboratively plan experiences with the mentor and the internship supervisor that are aligned with the North Carolina Standards for Educational Leadership and the Interstate School Leaders Licensure Consortium (ISLLC). The plan will be approved by the mentor and the internship supervisor.

Guidelines for the internship experiences and internship worksheets and forms are included in this handbook.

Overview of the Internship.....

The internship for K-12 Principal Licensure consists of field-based clinical experiences that take place in a school setting. The complete internship program requires 475 hours of guided leadership experiences supervised by the on-site principal and a Wingate University internship supervisor. These internship experiences are determined cooperatively by the intern, the mentor, and the internship supervisor. All internship experiences are to be consistent with the North Carolina Standards of Educational Leadership and aligned with standards and skills specified by the Interstate School Leaders Licensure Consortium (ISLLC).

Guidelines for the Internship.....

- The first requirement of the intern is to secure the cooperation and support of the principal to be his/her internship mentor. Interns who are not supervised by a licensed principal will secure the cooperation of a principal who will serve as his/her mentor.
- An internship plan will be developed for each of the three internship courses (EDLD694, EDLD695, EDLD696). This plan must be approved by the internship supervisor before internship activities begin.
- Internship activities must be in direct working relationship with individuals and/or groups and must consist of tasks that are representative of tasks performed by educational leaders.
- Each intern will be assigned a Wingate University internship supervisor who meets with the intern at least two times during each course. The internship supervisor will communicate program guidelines, provide program support, monitor the intern's progress, and assess the end-of-course Internship Journal.
- Internship courses are graded PASS/FAIL. A Pass grade and credit will be earned upon satisfactory completion of all internship requirements, confirmed by the mentor, and assessed as satisfactory by the internship supervisor.
- Mentors and interns may communicate with the Director of Graduate Education Programs, the academic advisor, and the internship supervisor anytime by e-mail or phone.

Requirements for the K-12 Principal License.....

- Complete satisfactorily all required courses.
- Complete satisfactorily and submit required documentation for 475 hours of supervised internship activities.
- Complete satisfactorily the Program Portfolio.
- Meet minimum score requirements on the School Leaders Licensure Assessment (PRAXIS).

Requirements for the Internship Journal.....

An internship journal is assembled for each of the three internship courses. The purpose of this journal is to record and document the intern's activities and experiences. Internship courses are graded PASS/FAIL. A satisfactory assessment by the assigned internship supervisor is required.

Internship Courses.....

EDLD694	75 Hours	1 Semester hour credit	Summer Only
EDLD695	200 Hours	3 Semester hour credits	1st or 2nd Semester only
EDLD696	200 Hours	3 Semester hour credits	1st or 2nd Semester only

Ten percent of the required internship hours may be used to prepare the documents for the Internship Journal.

With prior approval of the Wingate University Internship Supervisor, fifty percent (50%) of contact hours may be documented for internship credit when participating in leadership training and workshops (effective November 10, 2009).

Intern Responsibilities.....

- Obtain the support of his/her principal as mentor. The mentor must be currently working as the principal of a school.
- Complete the Internship Contract. Include the original copy in the Internship Journal.
- Obtain the mentor's Mentor Contract Form. Include the original copy in the internship journal.
- Develop the Internship Plan collaboratively with the mentor. Include the original copy in the Internship Journal.
- Obtain signatures of the mentor and the internship supervisor as evidence of their approval of the internship plan.
- Take initiative, with the mentor's guidance, to be involved as much as possible in all school activities and functions.
- Maintain a daily log of internship activities.
- Maintain evidence of contemporaneous weekly reflections.
- Maintain a coaching log of meetings with the mentor and assistant principals.
- By the end of the 475 hour internship experience, include experiences from each of the six ISLLC Standards and Performances.
- Abide by all policies, rules and guidelines of the school.
- Maintain an open relationship with the mentor and others.
- Maintain absolute confidentiality and ethical standards.
- Attend all scheduled seminars and write a summary of each seminar for the seminar log.

- Utilize professional days to participate in appropriate professional development activities, with approval of the mentor.
- Assemble an Internship Journal for each internship course.
- Participate in a minimum of two site-visit coaching sessions with the internship supervisor to discuss progress and review required documentation.

Mentor Responsibilities.....

- Serves as an administrative role model for the intern.
- Completes mentor contract form.
- Leads conferences with the intern to develop the internship plan.
- Approves the plan collaboratively with the intern and internship supervisor.
- Provides and guides work experiences contained in the internship plan.
- Provides ongoing feedback to the intern.
- Communicates the intern's role to school faculty and students.
- Provides learning opportunities that will enhance the quality of the internship experiences.
- Communicates with the Wingate internship supervisor or Director of Graduate Programs as needed.
- Provides release time, when possible, for the intern to participate in authentic tasks associated with the principalship.
- Reviews the intern's Internship Journal.
- Signs the Mentor's Internship Journal Confirmation form which serves as affirmation that the contents of the journal faithfully report the intern's activities and experiences.

Internship Supervisor Responsibilities.....

- Serves as an administrative role model to the intern.
- Provides the intern guidelines, requirements, documents, and support to successfully complete the internship experience.
- Works collaboratively with the intern and mentor to develop the internship plan.
- Approves the internship plan.
- Participates in scheduled meetings with the mentor and intern.
- Meets with the intern at least two times each semester to approve the internship plan, to review progress, discuss challenges, and provide support for preparing the internship journal.
- Provides formative feedback regarding the intern's performance of internship requirements.
- Evaluates the Internship Journal and assigns the grade.

Internship Journal.....

Interns will record and document their internship experiences. The documents created in this process will be organized in the sequence components are listed on the Internship Journal Assessment rubric (Appendix I). The Internship Journal is submitted in a small 3-ring folder, binder or notebook at the end of each internship course.

- Cover Sheet (include name, cohort, course, semester, Internship Supervisor)
- Internship contract Appendix A
- Mentor contract Appendix B
- Internship Plan Appendix C
- Daily Log Appendix D
- Reflection Log Appendix E
- Mentor's Internship Journal Confirmation Appendix F
This form is the mentor's confirmation that the contents of the Internship Journal have been satisfactorily completed and faithfully reflect the intern's activities and experiences.
- Seminar Log
The intern will write a reflection after each seminar.
- Coaching Log (minimum of four)
For a minimum of four coaching events (meetings, conferences, questions, problems, etc.), the intern will write a reflection to record the details of the event and the guidance/counsel provided by the mentor or internship supervisor.
- Internship Journal Assessment Appendix I
Insert after Title Page of the Internship Journal

- ISLLC Grid

Appendix L

This form is completed for each of the three internship courses. Interns will list a few (not more than five) activities he/she engaged in during the semester for each of the six ISLLC standards. Interns might not have activities for all six standards every semester. However, interns must have a few experiences for each of the six standards some time during the 475 hour internship experience.

APPENDICES

WINGATE UNIVERSITY
GRADUATE EDUCATION LEADERSHIP PROGRAM
INTERNSHIP CONTRACT

NAME

COHORT

_____	EDLD 694: Internship I	1 Semester Credit Hour	75 Hours
_____	EDLD 695: Internship II	3 Semester Credit Hours	200 Hours
_____	EDLD 696: Internship III	3 Semester Credit Hours	200 Hours

I, the undersigned, am enrolled in the course indicated above. In order to earn credit for this course, I hereby agree to complete all requirements described in the "Internship Handbook for the K-12 Principal Licensure Program".

Signature of Intern

Date

Signature of Internship Supervisor

Date

Original is included in the Internship Journal.
Return one copy to the Internship Supervisor and Mentor.

WINGATE UNIVERSITY GRADUATE EDUCATION LEADERSHIP PROGRAM

MENTOR CONTRACT FORM

The educator named below has enrolled in Wingate University's Principal Internship Program. The intern is required to spend seventy-five hours (summer) and two hundred hours (Semester I or Semester II) actively participating in campus-based administrative activities as well as other principal experiences. These hours will be scheduled jointly by the mentor and the intern.

Name of Intern: _____

Cohort: _____ Intern's E-Mail Address: _____

Summer _____ Semester I _____ Semester II _____ Year _____

Current Position: _____

School Assignment: _____

School Address: _____

Home Address: _____

Phone Number: _____

Mentor: _____

School: _____ School District: _____

School Phone Number: _____

School E-Mail Address: _____

Internship Supervisor: _____

Phone: _____

E-Mail: _____

I, the undersigned school administrator, do hereby accept the above-named intern. I will assist in supervising his/her activities for the required amount of time this semester. I understand my responsibilities as outlined in the internship handbook.

Intern's Signature

Printed Name of Intern

Mentor's Signature

Printed Name of Mentor

**WINGATE UNIVERSITY
GRADUATE EDUCATION LEADERSHIP PROGRAM
INTERNSHIP PLAN**

INTERN'S NAME

COHORT

Course No. EDLD _____ Semester _____ Year _____ Internship Hours _____

Mentor's Signature _____ Date: _____

Internship Supervisor's Signature: _____ Date: _____

Consult with your mentor to discuss activities and responsibilities you will undertake during your internship. List these activities and responsibilities and indicate which of the six ISLLC Standards are addressed. Then write a brief description of each activity and estimate the number of hours required to complete it. Ten percent of the total hours required for the internship may be used to prepare the documents for your Internship Journal.

This plan is required to focus your early actions as an intern. Adjustments may be made during the semester to reflect evolving interests and needs of the school. Changes are to be initialed by the mentor.

Review and approval of this plan will occur during the first site visit by the internship supervisor.

Activity/Responsibility: _____ Estimated Hours _____

Standard Addressed: _____

Description:

Activity/Responsibility: _____ Estimated Hours _____

Standard Addressed: _____

Description:

The format of the internship plan may be adapted by the intern to suit his/her sense of organization provided all required components are included.

**WINGATE UNIVERSITY
EDUCATIONAL LEADERSHIP PROGRAM**

INTERNSHIP DAILY LOG

(Use a Word chart or Excel chart)

Name of Intern: _____ Cohort: _____
 Semester: _____
 School: _____
 Mentor: _____
 Internship Supervisor: _____

The intern is to devise his/her own format for recording daily internship activities. The daily log entry will include (1) the date, (2) the amount of time, (3) a narrative to describe the activity and provide pertinent details, and (4) the ISLLC Standard (number only is acceptable) which applies to this activity. Other information may be maintained in the daily log for the intern's reference.

A simple listing of activities is not acceptable. The narrative is to be a mini-news report with pertinent details about the internship activities. That is: Who was involved? What happened? When? Where? Additional pertinent details.

Date	Description of Activity	Time	Standard
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**WINGATE UNIVERSITY
EDUCATIONAL LEADERSHIP PROGRAM**

**INTERN REFLECTION LOG
WEEKLY**

Name of Intern: _____

Dates Covered: _____

Standard: _____

The intern is to devise his/her own format for maintaining the reflection log. The long-term goal for this requirement is that the intern will develop the habit of frequent professional reflection. Required components are (1) the time span (dates) covered by the reflection narrative, (2) the narrative relates to events recorded in the daily log, and (3) indicate the ISLLC Standards which apply to the activities described in the narrative.

WHAT IS A REFLECTION?

Reflection requires the intern to actually think about what he/she is doing, why they are doing it, what the outcomes are, and how the information can be used for continuous improvement. Interns are to critique their activities and then say "So what?", "What did I learn?", "What do I still need to know?", "Who can help me?", "What can I read?", "What do I do to adjust what I am doing?", etc.

Acceptable reflections are written contemporaneously with the events referred to in the intern's narrative.

**WINGATE UNIVERSITY
EDUCATION LEADERSHIP PROGRAM**

MENTOR'S INTERNSHIP JOURNAL CONFIRMATION

Required at the end of each internship course and included in the Internship Journal.

Name of Intern: _____ Course No. _____

Cohort: _____

Semester: _____ Year _____

The intern's signature serves as confirmation that the documents included in this Internship Journal have been satisfactorily completed and reflect a faithful record of his/her activities and experiences.

Signature of Applicant

Date

The mentor's signature affirms the intern's activities and experiences as described in the Internship Journal.

Signature of Mentor

Date

WINGATE UNIVERSITY
 INTERNSHIP JOURNAL ASSESSMENT

Intern: _____
 Course No: _____

Cohort: _____
 Semester: _____

Satisfactory Unsatisfactory

_____	_____	Cover Sheet
_____	_____	Internship Contract (Appendix A)
_____	_____	Mentor Contract (Appendix B) signed by the principal
_____	_____	Internship Plan (Appendix C) signed by the principal
_____	_____	Daily Log Entries (Appendix D)
_____	_____	Reflection Log with weekly entries (Appendix E)
_____	_____	Mentor's Internship Journal Confirmation (Appendix F) signed by the principal
_____	_____	Seminar Log
_____	_____	Coaching Log (minimum of four)
_____	_____	Use of standard language conventions
_____	_____	Community Involvement
_____	_____	Diversity
_____	_____	ISLLC Grid
_____	PASS	
_____	FAIL	
_____		RETURN FOR COMPLETION BY _____ (Date)

Comments:

Signature of Evaluator: _____

Date: _____

APPENDIX J

NORTH CAROLINA STANDARDS FOR SCHOOL EXECUTIVES

Adopted by North Carolina State Board of Education, November 2, 2006

In reproducing this document, minor changes were made in spelling, punctuation and syntax to conform with standard usage conventions.

NORTH CAROLINA STANDARDS FOR SCHOOL EXECUTIVES

A. New Vision of School Leadership

Public education's changed mission dictates the need for a new type of school leader—an executive instead of an administrator. No longer are school leaders just maintaining the status quo by managing complex operations but just like their colleagues in business, they must be able to create schools as organizations that can learn and change quickly if they are to improve performance. Schools need executives who are adept at creating systems for change and at building relationships with and across staff that not only tap into the collective knowledge and insight they possess but powerful relations that also stir their passions for their work with children. Out of these relationships the executive must create among staff a common shared understanding for the purpose of the work of the school, its values that direct its action, and commitment and ownership of a set of beliefs and goals that focus everyone's decision making. The staff's common understanding of the school identity empowers them to seek and build powerful alliances and partnerships with students, parents and community stakeholders in order to enhance their ability to produce increased student achievement. The successful work of the new executive will only be realized in the creation of a culture in which leadership is distributed and encouraged with teachers, which consists of open and honest communication, focused on the use of data, teamwork, research-based best practices, and uses modern tools to drive ethical and principled, goal-oriented action. This culture of disciplined thought and action is rooted in the ability of the relationships among all stakeholders to build a trusting, transparent environment that reduces all stakeholders' sense of vulnerability as they address the challenges of transformational change.

Philosophical Foundation for the School Executive Standards

The following points underlie this work:

- Today's schools must have proactive school executives who possess a great sense of urgency.
- The goal of school leadership is to transform schools so that large-scale, sustainable, continuous improvement becomes built into their mode of operation.
- The moral purpose of school leadership is to create schools in which all students learn, the gap between high and low performance is greatly diminished and what students learn will prepare them for success in their futures, not ours.
- Leadership is not a position or a person. It is a practice that must be embedded in all job roles at all levels of the school district.
- The work of leadership is about working with, for and through people. It is a social act. Whether we are discussing instructional leadership, change leadership or leadership as learning, people are always the medium for the leader.
- Leadership is not about doing everything oneself but it is always about creating processes and systems that will cause everything to happen.

- Leadership is about the executive's ability to select and develop a strong executive staff whose complementary strengths promote excellence in all seven functions of leadership identified in this document.
- The concept of leadership is extremely complex and systemic in nature. Isolating the parts of leadership completely misses the power of the whole. It is not just knowing what to do, but why to do it, how to do it and when to do it.
- Within a school district there are nested leadership systems (local boards of education, central office, school, and classroom). For the organization to be successful these systems must be aligned and supportive, and function as a team.
- Leadership is about setting direction, aligning and motivating people to implement positive sustained improvement.
- Leaders bring their "person" to the practice of leadership. Matching the context of leadership to the "person" of the individual is important to the success of the leader.

Intended Purposes of the Standards

The North Carolina School Executive Standards have been developed as a guide for principals and assistant principals as they continually reflect upon and improve their effectiveness as leaders throughout all of the stages of their careers. Although there are many influences on a school executive's development, these standards will serve as an important tool for principals and assistant principals as they consider their growth and development as executives leading schools. Taken as a whole these standards, practices and competencies are overwhelming. One might ask, "How can one person possess all of these?" The answer is they cannot. It is, therefore, imperative that a school executive understands the importance of building an executive team that has complementary skills. The more diversity that exists on the team the more likely the team will be to demonstrate high performance in all critical function areas. The main responsibility of the school executive is to create aligned systems of leadership throughout the school and its community.

In addition, these standards will serve other audiences and purposes. These standards will:

- Inform higher education programs in developing the content and requirements of school executive degree programs;
- Focus the goals and objectives of districts as they support, monitor and evaluate their school executives;
- Guide professional development for school executives;
- Serve as a tool in developing coaching and mentoring programs for school executives.

Organization of the Standards

Each standard is formatted as follows:

- **Standard:** The standard is the broad category of the executive's knowledge and skills;
- **Summary:** The summary more fully describes the content and rationale of each Standard.

- Practices: The practices are statements of what one would see an effective executive doing in each Standard;
- Artifacts: The artifacts are evidence of the quality of the executive's work or places where evidence can be found in each Standard. Collectively they could be the components of a performance portfolio. The lists of artifacts are not meant to be exhaustive.
- Competencies: Although not articulated there are many obvious competencies inherent in the practices of each critical leadership function. This document concludes with a list of those competencies which may not be obvious but that support practice in multiple leadership functions.

The Seven Standards of Executive Leadership and Their Connection

The seven critical standards used as the framework for the North Carolina School Executive Standards are borrowed from a Wallace Foundation study, *Making Sense of Leading Schools: A Study of the School Principalship* (2003). Unlike many current efforts that look at all of the things principals "might" or "should" do, this study examined what principals actually do. As such, it is grounded in practice, exploits story and narrative, and supports the distribution of leadership rather than the "hero leader."

North Carolina's Standards for School Executives are interrelated and connect in executives' practice. They are not intended to isolate competencies or practices. Executives' abilities in each standard will impact their ability to perform effectively in other standard areas. For example, the ability of an executive to evaluate and develop staff will directly impact the school's ability to reach its goals and will also impact the norms of the culture of the school.

School executives are responsible for ensuring that leadership happens in all seven critical areas, but they don't have to provide it.

The seven standards and their practices are:

Standard 1: Strategic Leadership

Summary: School executives will create conditions that result in strategically re-imagining the school's vision, mission, and goals. Understanding that schools ideally prepare students for an unseen but not altogether unpredictable future, the leader creates a climate of inquiry that challenges the school community to continually re-purpose itself by building on its core values and beliefs about its preferred future and then developing a pathway to reach it.

The school executive practices effective strategic leadership when he or she

- Is able to share a vision of the changing world that schools are preparing children to enter;
- Systematically challenges the status quo by leading change with potentially beneficial outcomes;
- Systematically considers new ways of accomplishing tasks and is comfortable with major changes in how processes are implemented;

- Utilizes data from the NC Teacher Working Conditions Survey in developing the framework for continual improvement in the School Improvement Plan;
- Is a driving force behind major initiatives;
- Creates with all stakeholders a vision for the school that captures peoples' attention and imagination;
- Creates processes that provide for the periodic review and revision of the school's vision, mission, and strategic goals by all school stakeholders;
- Creates processes to ensure the school's identity (vision, mission, values, beliefs and goals) that actually drive decisions and inform the culture of the school;
- Adheres to statutory requirements regarding the School Improvement Plan;
- Facilitates the collaborative development of annual school improvement plans to realize strategic goals and objectives;
- Facilitates the successful execution of the school improvement plan;
- Facilitates the implementation of state education policy inside the school's classrooms;
- Facilitates the setting of high, concrete goals with the expectations that all students meet them;
- Communicates strong professional beliefs about schools, teaching, and learning that reflect latest research and best practice;
- Creates processes to distribute leadership throughout the school.

Artifacts:

- Degree to which school improvement plan strategies are implemented, assessed and modified
- Evidence of an effectively functioning, elected School Improvement Team
- NC Teacher Working Conditions Survey
- School improvement plan, its alignment with district and state strategic priorities, and a plan for growth on items of concern as evidence in the NC TWC Survey
- The degree to which staff can articulate the school's direction and focus
- Student testing data

Standard 2: Instructional Leadership

Summary: School executives will set high standards for the professional practice of instruction and assessment that result in a no nonsense accountable environment. The school executive must be knowledgeable of best instructional and school practices and must use this knowledge to cause the creation of collaborative-structures within the school for the design of highly engaging schoolwork for students, the on-going peer review of this work and the sharing of this work throughout the professional community.

The school executive practices effective instructional leadership when he or she

- Focuses his or her own and others' attention persistently and publicly on learning and teaching by initiating and guiding conversations about

- instruction and student learning that are oriented towards high expectations and concrete goals;
- Creates an environment of practiced distributive leadership and teacher empowerment;
 - Demonstrates knowledge of curriculum, instruction, and assessment by leading or participating in meetings with teachers and parents where these topics are discussed, and/or holding frequent formal or informal conversations with students, staff and parents around these topics;
 - Ensures that there is an appropriate and logical alignment between the curriculum of the school and the state's accountability program;
 - Creates processes and schedules that facilitate the collaborative (team) design, sharing, evaluation, and archiving of rigorous, relevant, and engaging instructional lessons that ensure students acquire essential knowledge;
 - Challenges staff to reflect deeply on and define what knowledge, skills and concepts are essential to the complete educational development of students;
 - Creates processes for identifying, benchmarking and using a variety of instructional tools (e.g. technology) and best practices for meeting diverse student needs;
 - Creates processes that ensure the strategic allocation and the use of resources to meet instructional goals and support teacher needs;
 - Creates processes to provide formal feedback to teachers concerning the effectiveness of their classroom instruction;
 - Creates processes that protect teachers from issues and influences that would detract from their instructional time;
 - Systematically and frequently observes in classrooms and engages in conversation with students about their learning.

Artifacts:

- School improvement plan
- NC Teacher Working Conditions Survey
- Student achievement data
- Dropout data
- Teacher retention data
- Documented use of assessment instruments to impact instruction
- Development and communication of goal-oriented personalized education plans for identified students (ESOL, exceptional children, Level I and Level II children).
- Evidence of the team development and evaluation of classroom lessons

Standard 3: Cultural Leadership

Summary: School executives will understand and act on the understanding of the important role a school's culture contributes to the exemplary performance of the school. School executives must support and value the traditions, artifacts, symbols and positive values and norms of the school and community that result in a sense of identity and pride upon which to build a positive future. A school executive must be able to "reculture" the school if needed to align with school's goals of improving student and adult learning and to infuse the work of the adults and students with passion, meaning and purpose. Cultural leadership implies understanding the school as the people in it each day, how they came to their current state, and how to connect with their traditions in order to move them forward to support the school's efforts to achieve individual and collective goals.

The school executive practices effective cultural leadership when he or she

- Creates a collaborative work environment predicated on site-based management that supports the "team" as the basic unit of learning and decision-making within the school and promotes cohesion and cooperation among staff;
- Communicates strong ideals and beliefs about schooling, teaching, and professional learning communities with teachers, staff, and parents and then operates from those beliefs;
- Influences the evolution of the culture to support the continuous improvement of the school as outlined in the school improvement plan;
- Systematically develops and uses shared values, beliefs and a shared vision to establish a school identity that emphasizes a sense of community and cooperation to guide the disciplined thought and action of all staff;
- Systematically and fairly acknowledges failures and celebrates accomplishments of the school and staff;
- Visibly supports the positive, culturally-responsive traditions of the school community;
- Promotes a sense of well-being among staff, students and parents;
- Builds a sense of efficacy and empowerment among staff that result in a "can do" attitude when faced with challenges;
- Empowers staff to recommend creative concepts for school improvement.

Artifacts:

- Work of Professional Learning Communities within and tangential to the school
- Documented use of the SIT in decision-making throughout the year
- NC Teacher Working Conditions Survey
- School improvement plan
- Teacher retention data
- Student achievement data
- Awards structure developed by school

Standard 4: Human Resource Leadership

Summary: School executives will ensure that the school is a professional learning community. School executives will ensure that processes and systems are in place that results in the recruitment, induction, support, evaluation, development and retention of a high performing staff. The school executive must engage and empower accomplished teachers in a distributive leadership manner, including support of teachers in day-to-day decisions such as discipline, communication with parents, and protecting teachers from duties that interfere with teaching, and must practice fair and consistent evaluation of teachers. The school executive must engage teachers and other professional staff in conversations to plan their career paths and support district succession planning.

The school executive practices effective human resource leadership when he or she

- Provides structures for the development of effective professional learning communities aligned with the school improvement plan, focused on results, and characterized by collective responsibility for instructional planning and student learning;
- Models the importance of continued adult learning by engaging in activities to develop personal knowledge and skill along with expanded self-awareness.
- Communicates a positive attitude about the ability of staff to accomplish substantial outcomes to improve their efficacy;
- Creates processes for teachers to assume leadership and decision making roles within the school that foster their career development;
- Creates and monitors processes for hiring, inducting and mentoring new teachers and other staff to the school;
- Uses the results of the Teacher Working Conditions Survey to create and maintain a positive work environment for teachers and other staff;
- Evaluates teachers and other staff in a fair and equitable manner and utilizes the results of evaluations to improve performance;
- Provides for results-oriented professional development that is aligned with identified curricular, instructional, and assessment needs, is connected to school improvement goals and is differentiated based on staff needs;
- Continuously searches for the best placement and utilization of staff to fully benefit from their strengths;
- Is systematically and personally involved in the school's professional activities.

Artifacts:

- School Improvement Plan
- NC Teacher Working Conditions Survey-with special emphasis on the leadership and empowerment domains
- Copy of master school schedule documenting the time provided for individual and collaborative planning for every teacher
- Number of National Board Certified teachers
- Teacher retention data

- Number of teachers pursuing school executive credentials, National Board Certification, or advanced licensure in their teaching areas
- Records of school visits for the purpose of adult learning
- Record of professional development provided staff and an assessment of the impact of professional development on student learning
- Mentor records, beginning teacher feedback, and documentation of correlation of assignment of mentor to mentee
- Copies of professional growth plans
- Student achievement data

Student 5: Managerial Leadership

Summary: School executives will ensure that the school has processes and systems in place for budgeting, staffing, problem solving, communicating expectations and scheduling that result in organizing the work routines in the building. the school executive must be responsible for the monitoring of the school budget and the inclusion of all teachers in the budget decisions so as to meet the needs of every classroom. Effectively and efficiently managing the complexity of every day life is critical for staff to be able to focus its energy on improvements.

The school executive practices effective managerial leadership when he or she

- Creates processes to provide for a balanced operational budget for school programs and activities;
- Creates processes to recruit and retain a high-quality workforce in the school that meets the diverse needs of students;
- Creates processes to identify and solve, resolve, dissolve or absolve school-based problems/conflicts in a fair, democratic way;
- Designs a system of communication that provides for the timely, responsible sharing of information to, from, and with school and district staff;
- Designs scheduling processes and protocols that maximize staff input and addresses diverse student learning needs;
- Develops a master schedule for the school to maximize student learning by providing for individual and on-going collaborative planning for every teacher;
- Collaboratively develops and enforces clear expectations, structures, rules and procedures for students and staff.

Artifacts:

- NC Teacher Working Conditions Survey
- School Improvement Plan
- External reviews, such as budget
- Copies of master schedules/procedures
- Communication of safety procedures and behavioral expectations throughout the school community

Standard 6: External Development Leadership

Summary: A school executive will design structures and processes that result in community engagement, support, and ownership. Acknowledging that schools no longer reflect but in fact build community, the leader proactively creates with staff opportunities for parents, community and business representatives to participate as "stockholders" in the school such that continued investments of resources and good will are not left to chance.

The school executive practices effective external development leadership when he or she

- Implements processes that empower parents and other stakeholders to make significant decisions;
- Creates systems that engage all community stakeholders in a shared responsibility for student and school success;
- Designs protocols and processes that ensures compliance with state and district mandates;
- Creates opportunities to advocate for the school in the community and with parents;
- Communicates the school's accomplishments to the district office and public media in accordance with LEA policies;
- Garners fiscal, intellectual and human resources from the community that support the learning agenda of the school;
- Builds relationships with individuals and groups to support specific aspects of the learning improvement agenda and also as a source of general good will.

Artifacts:

- PTSA participation
- PTSA meeting agendas, bulletins, etc.
- Parent attendance at school improvement team meetings
- Survey results from parents
- Evidence of visible support from community
- Booster club participation
- Number of school volunteers
- Plan for shaping the school's image throughout the community
- PTSA membership
- Evidence of business partnerships and projects involving business partners

Standard 7: Micropolitical Leadership

Summary: The school executive will build systems and relationships that utilize the staff's diversity, encourage constructive ideological conflict in order to leverage staff expertise, power and influence to realize the school's vision for success. The executive will also creatively employ an awareness of staff's professional needs, issues, and

interests to build social cohesion and to facilitate distributed governance and shared decision-making.

The school executive practices effective micropolitical leadership when he or she

- Uses the School Improvement Team to make decisions and provides opportunities for staff to be involved in developing school policies;
- Creates an environment and mechanisms to ensure all internal stakeholder voices are heard and respected;
- Creates processes and protocols to buffer and mediate staff interests;
- Is easily accessible to teachers and staff;
- Designs transparent systems to equitably manage human and financial resources;
- Demonstrates sensitivity to personal needs of staff;
- Demonstrates awareness of informal groups and relationships among school staff and utilizes these as a positive resource;
- Demonstrates awareness of hidden and potentially discordant issues in the school;
- Encourages people to express opinions contrary to those of authority;
- Demonstrates ability to predict what could go wrong from day to day;
- Uses performance as the primary criterion for reward and advancement;
- Maintains high visibility throughout the school;
- Maintains open, vertical and horizontal communication throughout the school community.

Artifacts:

- NC Teacher Working Conditions Survey
- Teacher retention data
- Dissemination of clear norms and ground rules
- Evidence of ability to confront ideological conflict and then reach consensus
- Evidence of shared decision-making
- Evidence of use of a decision matrix
- Evidence of a school that operates through teams
- Evidence of distributed leadership

Competencies

A competency is a combination of knowledge (factual and experiential) and skills that one needs to effectively implement the practices. Factual knowledge is simply "knowing" content; experiential knowledge is the knowledge one gains from understanding -- it is knowing the when and why. Skills bring structure to experiential knowledge. It is when one can put their accumulated knowledge into a series of steps that -- if followed -- will lead to practice.

There are many competencies that are obviously inherent in the successful performance of all of the practices listed under each of the seven critical functions of leadership. The principal may or may not personally possess all of these

competencies but must ensure that a team is in place that not only possesses them but can effectively and efficiently execute them. Although the principal may not personally possess them all, he or she is still responsible for their effective use in the various leadership practices.

The competencies listed below are not so obvious in the practices, can be applied to multiple practices and are absolutely essential for all school executives to possess to ensure their success. For example, the competency--conflict management is important in Micro Political Leadership, Strategic Planning, Cultural Leadership, and perhaps one could argue that this competency is necessary in all seven Standards. These competencies are listed here to emphasize their importance and to make sure they are incorporated into the development of school executives.

- **Communication** - Effectively listens to others; clearly and effectively presents and understands information orally and in writing; acquires, organizes, analyzes, interprets, maintains information needed to achieve school or team objectives.
- **Change Management** - Effectively engages staff and community in the change process in a manner that ensures their support of the change and its successful implementation.
- **Conflict Management** - Anticipates or seeks to resolve confrontations, disagreements, or complaints in a constructive manner.
- **Creative Thinking** - Engages in and fosters an environment for others to engage in innovative thinking.
- **Customer Focus** - Understands the students as customers of the work of schooling and the servant nature of leadership and acts accordingly.
- **Delegation** - Effectively assigns work tasks to others in ways that provide learning experiences for them and in ways that ensure the efficient operation of the school.
- **Dialogue/Inquiry** - Is skilled in creating a risk free environment for engaging people in conversations that explore issues, challenges or bad relationships that are hindering school performance.
- **Emotional Intelligence** - Is able to manage oneself through self awareness and self management and is able to manage relationships through empathy, social awareness and relationship management. This competency is critical to building strong, transparent, trusting relationships throughout the school community.
- **Environmental Awareness** - Becomes aware and remains informed of external and internal trends, interests and issues with potential impacts on school policies, practices, procedures and positions.
- **Global Perspective** - Understands the competitive nature of the new global economy and is clear about the knowledge and skills students will need to be successful in this economy.
- **Judgment** - Effectively reaching logical conclusions and making high quality decisions based on available information. Giving priority and caution to significant issues. Analyzing and interpreting complex information.

- **Organizational Ability** - Effectively plans and schedules one's own and the work of others so that resources are used appropriately, such as scheduling the flow of activities and establishing procedures to monitor projects.
- **Personal Responsibility for Performance** - Proactively and continuously improves performance by focusing on needed areas of improvement and enhancement of strengths; actively seeks and effectively applies feedback from others; takes full responsibility for one's own achievements.
- **Responsiveness** - Does not leave issues, inquiries or requirements for information go unattended. Creates a clearly delineated structure for responding to requests/situations in an expedient manner.
- **Results Orientation** - Effectively assumes responsibility. Recognizes when a decision is required. Takes prompt action as issues emerge. Resolves short-term issues while balancing them against long-term goals.
- **Sensitivity** - Effectively perceives the needs and concerns of others; deals tactfully with others in emotionally stressful situations or in conflict. Knowing what information to communicate and to whom. Relating to people of varying ethnic, cultural, and religious backgrounds.
- **Systems Thinking** - Understands the interrelationships and impacts of school and district influences, systems and external stakeholders, and applies that understanding to advancing the achievement of the school or team.
- **Technology** - Effectively utilizes the latest technologies to continuously improve the management of the school and enhance student instruction.
- **Time Management** - Effectively uses available time to complete work tasks and activities that lead to the achievement of desired work or school results. Runs effective meetings.
- **Visionary** - Encourages Imagineering by creating an environment and structure to capture stakeholder dreams of what the school could become for all the students.

APPENDIX K

**STANDARDS AND PERFORMANCES
INTERSTATE SCHOOL LEADERS LICENSURE CONSORTIUM (ISLLC)**

2008

**"Standards for School Leaders", 1996 Washington, D.C."
Council of Chief State School Officers**

Educational Leadership Policy Standards: ISLLC 2008
as adopted by the National Policy Board for Educational Administration
(NPBEA)
December 12, 2007

Standard 1: An education leader promotes the success of every student by facilitating the development, articulation, implementation, and stewardship of a vision of learning that is shared and supported by all stakeholders.

Functions:

- A. Collaboratively develop and implement a shared vision and mission.
- B. Collect and use data to identify goals, assess organizational effectiveness, and promote organizational learning.
- C. Create and implement plans to achieve goals.
- D. Promote continuous and sustainable improvement.
- E. Monitor and evaluate progress and revise plans.

Standard 2: An education leader promotes the success of every student by advocating, nurturing and sustaining a school culture and instructional program conducive to student learning and staff professional growth.

Functions:

- A. Nurture and sustain a culture of collaboration, trust, learning, and high expectations.
- B. Create a comprehensive, rigorous, and coherent curricular program.
- C. Create a personalized and motivating learning environment for students.
- D. Supervise instruction.
- E. Develop assessment and accountability systems to monitor student progress.
- F. Develop the instructional and leadership capacity of staff.
- G. Maximize time spent on quality instruction.
- H. Promote the use of the most effective and appropriate technologies to support

teaching and learning.

- I. Monitor and evaluate the impact of the instructional program.

Standard 3: An education leader promotes the success of every student by ensuring management of the organization, operation, and resources for a safe, efficient, and effective learning environment.

Functions:

- A. Monitor and evaluate the management and operational systems.
- B. Obtain, allocate, align, and efficiently utilize human, fiscal, and technological resources.
- C. Promote and protect the welfare and safety of students and staff.
- D. Develop the capacity for distributed leadership.
- E. Ensure teacher and organizational time is focused to support quality instruction and student learning.

Standard 4: An education leader promotes the success of every student by collaborating with faculty and community members, responding to diverse community interests and needs, and mobilizing community resources.

Functions:

- A. Collect and analyze data and information pertinent to the educational environment.
- B. Promote understanding, appreciation, and use of the community's diverse cultural, social, and intellectual resources.
- C. Build and sustain positive relationships with families and caregivers.
- D. Build and sustain productive relationships with community partners.

Standard 5: An education leader promotes the success of every student by acting with integrity, fairness, and in an ethical manner.

Functions:

- A. Ensure a system of accountability for every student's academic and social

success.

- B. Model principles of self-awareness, reflective practice, transparency, and ethical behavior.
- C. Safeguard the values of democracy, equity, and diversity.
- D. Consider and evaluate the potential moral and legal consequences of decision-making.
- E. Promote social justice and ensure that individual student needs inform all aspects of schooling.

Standard 6: An education leader promotes the success of every student by understanding, responding to, and influencing the political, social, economic, legal, and cultural context.

Functions:

- A. Advocate for children, families, and caregivers.
- B. Act to influence local, district, state, and national decisions affecting student learning.
- C. Assess, analyze, and anticipate emerging trends and initiatives in order to adapt leadership strategies.

APPENDIX L

INTERNSHIP ACTIVITY/RESPONSIBILITY-ISLLC STANDARDS GRID

In order to address all six ISLLC Standards in the Internship Plans, use this grid to document activities/responsibilities.

	EDLD 694	EDLD 695	EDLD 696
Standard 1			
Standard 2			
Standard 3			
Standard 4			
Standard 5			
Standard 6			